

# FOOTBALL SUITE AMENITIES & POLICIES 2024

## Amenities

- Leather couch
- Coffee table
- Individual climate controls
- Refrigerators (2), one that locks
- Ice bin stocked with 40 pounds of ice per game
  
- Leather lounge chairs (2)
- Open-air seats (12 or 16)
- Televisions (2) – one inside and one outside
- Sink
- Trash receptacle
  
- Virginia “V” armchairs (4)
- Private restroom
- Telephone
- Locked storage cabinets (2)
- Glass and aluminum recycling bin

## Services

## Catering

**Virginia Suite Catering**, a division of ARAMARK, is by contract the exclusive food and beverage provider at Scott Stadium on game day.

Contact Virginia Suite Catering between 8:30 a.m. and 4:30 p.m. seven (7) business days before the game to place your food and beverage order from the full menu online at <http://www.virginiacatering.com> or by phone at 434.924.7274 or email [crockett-anmarie@aramark.com](mailto:crockett-anmarie@aramark.com) or [abbott-carolanne@aramark.com](mailto:abbott-carolanne@aramark.com).

If you place an order with UVC, a suite attendant will periodically check in with you, maintain your suite, and take your “Event Day Menu” orders.

## Florists

Authorized game day florists include Floral Images Design Studio at 434.971.4744 or [info@floralimagesdesignstudio.com](mailto:info@floralimagesdesignstudio.com) and Tourterelle Floral Design at 434.973.1211.

## Stadium Policies

### Animals

Animals are not permitted in or on stadium grounds, with the exception of trained service animals for our fans with disabilities.

### Banners, Signs, and Flags

Banners, signs, and flags are allowed in athletics venues provided they do not impede another guest's view of the competition, cover any venue signage, and/or are not attached to the facility. Banners, signs, and flags on poles or sticks are prohibited. Athletics Event Management reserves the right to remove any banner, sign, or flag that is in violation of the policy.

### Cameras

Still cameras with lenses less than six inches are allowed; however, flash photography and stands/tripods are prohibited. Video cameras and audio recorders are prohibited.

### Clear Bag Policy

The clear bag policy limits the size and type of bags that can be brought into the stadium. Please [click here](#) to learn more.

### Concierge Desk and Guest Services

A Concierge Desk is located in each suite lobby near the elevator—South End Zone, Northeast and Northwest wings. These desks are staffed two hours before kickoff until one hour after the game concludes. Please use this service for all of your game-day questions or concerns—maintenance, housekeeping, catering, etc. The phone number is programmed into your suite phone.

### Decorating

Permanent alterations such as wallpaper or changing the paint, carpeting, cabinets, countertops, or lighting fixtures are prohibited. Decorations must be approved by suite director and stadium facilities manager. Suite holders will be billed for damages incurred during the term of their lease.

### Emergency Evacuation Plan

Severe Weather – If the PA announcer or video board announces that severe weather is

approaching and the game is suspended, stay in your suite and close the glass doors until you receive further instructions from suite staff. If you wish to exit the stadium, please use the ramp exits and retain your game ticket. Elevators will not be accessible. If the game resumes you will need your ticket to re-enter the stadium.

Stadium Emergency – If the PA announcer or video board announces a non-weather emergency evacuation, please exit the stadium by proceeding safely and quickly to the ramp exits while retaining your game ticket. Elevators will not be accessible. If the game resumes you will need your ticket to re-enter the stadium.

## Hours of Suite Operation

Hours of Suite Operation section – Suites open 1.5 hours before kickoff and close one hour after the game concludes.

## Items Not Permitted Inside Scott Stadium

The following items are not permitted into Scott Stadium on game day:

- Animals
- Artificial noisemakers
- Audio recorders
- Beverages
- Containers
- Food
- Still cameras with more than six-inch lenses
  
- Balls, frisbees, lacrosse sticks
- All banners, signs, flags
- Umbrellas
- Video cameras
- Weapons
- Flash photography
- Camera stands/tripods and cameras with more than six-inch lenses

## Keys

The Concierge Staff will unlock and lock your cabinets, refrigerator, and suite doors.

## Leasing

Those interested in leasing a suite for future seasons can contact the Virginia Athletics Foundation.

## Lost and Found

During the game, Lost and Found is located at each suite area's Concierge Desk—South End Zone, Northeast and Northwest Wings. Articles not claimed after the game will be taken to the Facilities & Operations office located at 2033 Ivy Road. Contact information: by phone 434.982.5022 or email [UVaAthleticsLostandFound@virginia.edu](mailto:UVaAthleticsLostandFound@virginia.edu).

## Maintenance and Housekeeping

Contact the Concierge Desk with housekeeping, electrical, or mechanical needs. The telephone number is programmed into your telephone.

## Parking

Suite Holder Lot parking passes are issued to all Suite Holders. This lot is located on the ramps and the mezzanine level of the Scott Stadium parking deck. Parking space numbers are bigger and more visible for Suite Holder convenience. Suite Holders are required to park in assigned spaces. It is recommended that Suite Holders educate their guests on exact numbered space location.

The only game-day entrance to the Suite Holder Lot is from Stadium Road via the West Lot entrance. Both Stadium and Whitehead Road exits are available post-game.

The maximum size vehicle that can enter and park in the Suite Holder Lot is **18' long, 8' wide and 6' 10" tall**. Limousines, vans, and buses do not fit into the Suite Holder Lot. If your vehicle exceeds these dimensions, please drop your guests at the West Lot entrance and park at Fontaine Research Park or University Hall.

For lost parking passes, please notify the Virginia Athletics Foundation at 434.982.5555 or 800.626.8723. The lots will be monitored by attendants and security at all times.

## Pre-Season Load-in

Suites will be open the day before every home game from 11 a.m. to 4 p.m. for load-in of beverages and non-perishable food items with one exception: Richmond pre-season load-in when suite holders are permitted two days (Thursday & Friday, August 29 and 30).

## Post-Season Clean-Out

Suites will be open on Monday and Tuesday, December 2 and 3 from 11 a.m. to 4 p.m. for end of the season clean-out. Please remove any valuable personal items and all contents of your refrigerators. Refrigerators will be turned off in December. The Virginia Athletics Foundation is not responsible for any personal items not secured in locked cabinets.

## Re-Entry Policy

Digital suite guest tickets will be scanned upon entry onto the 4th level. Suite guests who wish to leave the 4th level and later return will need their ticket scanned out as they exit; the ticket must be scanned again for re-entry onto the 4th level.

## Security Procedures

Security procedures instituted at University of Virginia home football games in 2002 will continue as well as the new screening procedures introduced in 2017.

- Ticket holders will not be allowed to leave the stadium and return during the game.
- Alcohol, food, umbrellas, containers, coolers, and video cameras are prohibited.
- Banners, signs, and flags are allowed in athletics venues provided they do not impede another guest's view of the competition, cover any venue signage, and/or are not attached to the facility. Banners, signs, and flags on poles or sticks are prohibited.
- The Federal Aviation Administration will restrict air space over the stadium.
- Walk-through and hand wand metal detectors are the primary means of screening upon stadium entry.

These measures may cause some delays at the gates, please arrive early. All gates open 1.5 hours prior to kickoff.

## Smoking

Smoking is prohibited in Scott Stadium. Patrons who wish to smoke may use the designated smoking area outside the Southwest Gate. Once guests enter the stadium, they may not exit and re-enter the stadium without a separate game ticket unless they are utilizing the designated smoking area.

## Stocking

Suites are open from 11 a.m. to 4 p.m. the day before each home game, with the exceptions of Richmond when suite holders are permitted two days (Thursday & Friday, August 29 and 30). On stocking days you may stock beverages and non-perishable food items. The person stocking your suite must be 21 years of age.

Alcoholic beverages, soft drinks, and food CANNOT be brought into or removed from Scott Stadium on game day. Food and beverage may not be passed from the suite into the stands.

## Suite Game Day Host

For corporate suites or suites held by more than one individual, the suite contact person should designate a game day host who will accept responsibility for the activities within the suite for that particular game. This person may or may not be responsible for ordering the food and beverages for that particular game. The host should also make himself or herself known to the suite attendant.

## Suite Ticket Will Call

Suite Will Call is on the mezzanine level of Bryant Hall, which is off the mezzanine level of the parking deck. It opens 1.5 hours prior to kickoff and closes at the end of half-time. **All Will Calls will be closed at this time, including the Public Will Call on the East side of the Stadium.**

## Suite Tickets and Standing Room Only (SRO) Tickets

Each suite receives 16 or 20 game tickets and eight (8) Standing Room Only (SRO) tickets.

A SRO ticket provides entrance into Scott Stadium and access to your suite. It does not provide a seat. SRO ticket holders may enter through any Scott Stadium gate. The mezzanine level of Bryant Hall is preferred for those with South end zone (407-450) SRO tickets.

## Telephones

Your suite telephone can receive incoming calls and make outgoing calls. Dialing instructions are on the phone. The Concierge Desk can be reached by pressing A on your suite telephone.

## Televisions

Each suite has two televisions. One is above the buffet counter in the suite. The other is outside above the open-air seats. Both can be tuned to any of the basic Comcast channels or the Hoo Vision screen. An updated television listing will be posted in each suite on game day.

## Ticket Policy for Children

All children age two and under are admitted free, provided they are sitting on an adult's lap.

## Ticket Scanning

All tickets will be scanned at the gates. After tickets have been scanned, you may not exit and re-enter the Stadium.

## **Alcohol Policies**

### **Scott Stadium Alcohol Policy**

No one under 21 may consume or stock alcohol in the suite area at any time.

Alcoholic beverages may not be brought into Scott Stadium on game day.

Alcoholic beverages may not be taken out of your suite or beyond the sliding glass doors. Cans and bottles are also prohibited beyond your suite or glass doors.

Failure to follow the above policies will result in the loss of your license to use alcohol in the suite area. These policies are consistent with ABC licensing of the parking lots for limited alcohol consumption.

Each suite has a recycling bin for bottles and cans.

### **University of Virginia Alcohol Policy**

Any approved University function where alcoholic beverages are to be served is expected to be conducted in accordance with Virginia State laws concerning the purchase, possession, consumption, sale, and storage of alcoholic beverages, including, but not limited to the following:

- A. Alcoholic beverages are not to be given or sold to persons under the legal drinking age (21 years of age).
- B. Alcoholic beverages are not to be given or sold to persons who are intoxicated.
- C. State law prohibits drinking in public, possession of an alcoholic beverage by a person under the legal drinking age, falsely representing one's age for the purpose of procuring alcohol, and purchasing an alcoholic beverage for a person who is under the legal age.
- D. Any sale of an alcoholic beverage requires an ABC license.